User Manual

PWS-872
Industrial Tablet PC

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Declaration of Conformity

CE Conformity Statement

Radio products with the CE alert marking comply with the R&TTE Directive (1999/5/EC) issued by the Commission of the European Community. Compliance with this directive implies conformity to the following European Norms (in brackets are the equivalent international standards)

- EN 60950-1 (IEC60950-1) - Product Safety

Products that contain the radio transmitter are labeled with CE alert marking and may also carry the CE logo.

FCC Compliance Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following
two conditions:

1. This device may not cause harmful interference;
2. This device must accept any interference received, including interference that may cause undesired operation.

Caution! *Exposure to Radio Frequency Radiation.*

The radiated output of this device is far below the FCC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized. When connecting an external antenna to the device, the antenna shall be placed in such a manner to minimize the potential for human contact during normal operation. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8inches) during normal operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television

reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced computer technician for help

Technical Support and Assistance

1. Visit the Advantech website at http://support.advantech.com where you can find the latest information about the product.
2. Contact your distributor, sales representative, or Advantech's customer service center for technical support if you need additional assistance. Please have the following information ready before you call:
   - Product name and serial number
   - Description of your peripheral attachments
   - Description of your software (operating system, version, application software, etc.)
   - A complete description of the problem
   - The exact wording of any error messages

Safety Instructions

Use the following safety guidelines to help protect yourself and PWS-872

- Do not attempt to service the PWS-872 yourself. Always follow installation instructions closely.
- Be sure that nothing rests on the AC adapter's power cable and that the cable is not located where it can be tripped over or stepped on.
- Do not cover the AC adaptor with papers or other items that will reduce cooling; also, do not use the AC adapter while it is inside a carrying case.
- Use only the AC adapter, power cord, and batteries that are approved for use with this PWS-872. Use of another type of battery or AC adapter may cause risk of fire or explosion.
- If you use an extension cable with the AC adapter, ensure that the total ampere rating of the products plugged in to the extension cable does not exceed the ampere rating of the extension cable.
- When you move the PWS-872 between environments with very different

temperature and/ore humidity ranges, condensation may form on or within the PWS-872. To avoid damaging the PWS-872, allow sufficient time for the moisture to evaporate before using the PWS-872.

- When you disconnect a cable, pull on its connector or on its strain relief loop, not on the cable itself. As you pull out the connector, keep it evenly aligned to avoid bending any connector pins. Also, before you connect a cable make sure both connectors are correctly oriented and aligned.

Battery Safety

RTC Battery Caution

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

- Do not place the battery incorrectly as this may cause danger of explosion.
- Dispose of used batteries according to the manufacturer's instructions.
- Do not dispose of batteries in a fire. They may explode. Check with local authorities for disposal instructions.

Battery Pack Caution

- The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not disassemble, heat above 50°C, or incinerate. Replace internal battery with Li-ion 14.4V 2370mAh and Cell SANYO only. Use of another battery may present a risk of fire or explosion.
- Dispose of used batteries according to local disposal regulations. Keep away from children. Do not disassemble and do not dispose of in a fire.

Battery Charge Notice

It is important to consider the environment temperature whenever you are charging the Lithium-Ion battery pack. The process is more efficient at normal room temperature or slightly cooler. It is essential that you charge batteries within the stated range of 0°C to 40°C. Charging batteries outside of the specified range could damage the batteries and shorten their charging life cycle.

Storage and Safety Notice

Although charge Lithium-Ion batteries may be left unused for several months, their capacity may be depleted due to the build up of internal resistance. If this happens they will require recharging prior to use. Lithium-Ion batteries may be stored at temperatures between -20°C to 60°C, however they may be depleted more rapidly at the high end of this range. It is recommended to store batteries within normal room temperature ranges.

Chapter 1

Industrial and Ready to Go

Congratulations on your purchase of the PWS-872 Industrial Tablet PC. This product combines industrial design with reliable performance and powerful functionality to best suit all your needs, in a wide range of working conditions. This user manual outlines all you need to know to set up and use your PWS-872. If you have any further questions or queries, contact our technical support team via our website: http://www.advantech.com.tw/

Symbols Used in this Manual

	Denotes information that must be observed. Failure to do so may result in personal harm or damage to the product.

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Product Features

- Industrial design
- High-performance Intel® Kaby Lake core i processor
- Built-in WLAN/Bluetooth/GPS/WWAN/NFC functions
- Durable, shock-resistant magnesium alloy housing
- IP65 sealing & built to withstand a 4 ft drop
- 10.1” Sunlight option / WXGA(1200x800) LCD
- I/O ports for expansion
- Long battery life

Package Contents

Ensure all the following items are present when you receive your PWS-872. If any of these items are missing, contact your vendor immediately.

	Screens used in this manual are for illustrative purposes only. Actual screens may vary depending on your product version.

- PWS-872 Tablet PC
- AC power adaptor
- Capacitive pen
- Tether

Optional Accessories

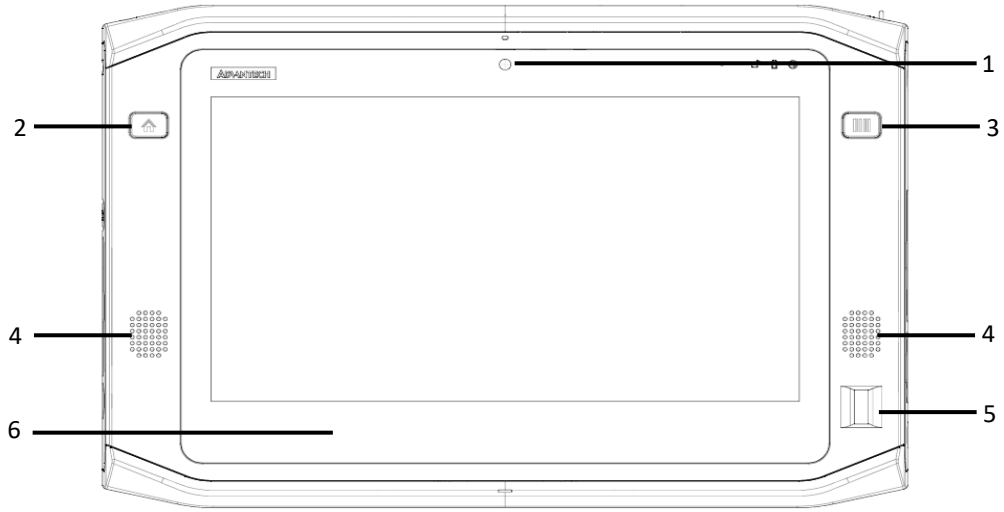
- Desk docking station
- Vehicle docking station
- External battery
- External battery charger
- Universal cover
- I/O Extension, MSR and Smart Card Reader Extension, UHF RFID Extension
- Car adapter
- Vesa mount
- Screen Protection Film

Optional Modules

- 1D / 2D barcode scanner
- NFC Reader
- LTE WWAN
- GPS module
- Fingerprint

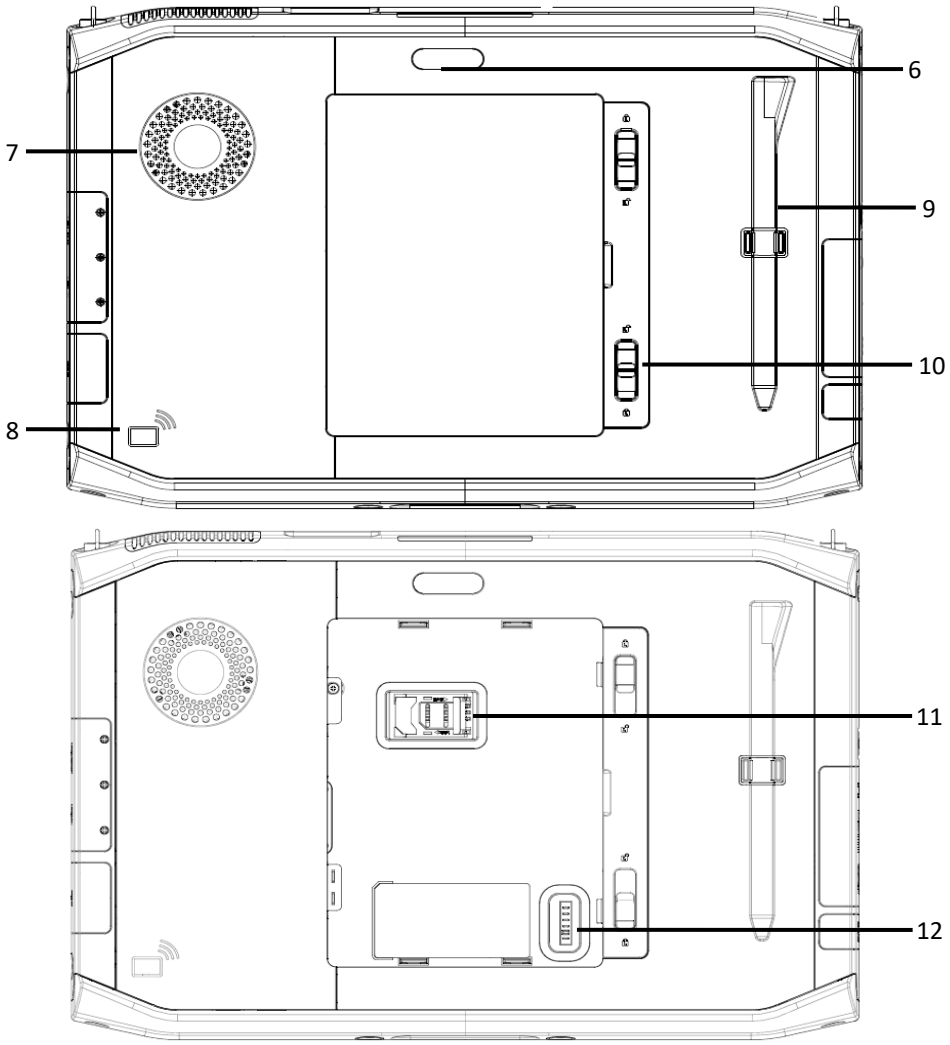
Exploring the PWS-872

Front View



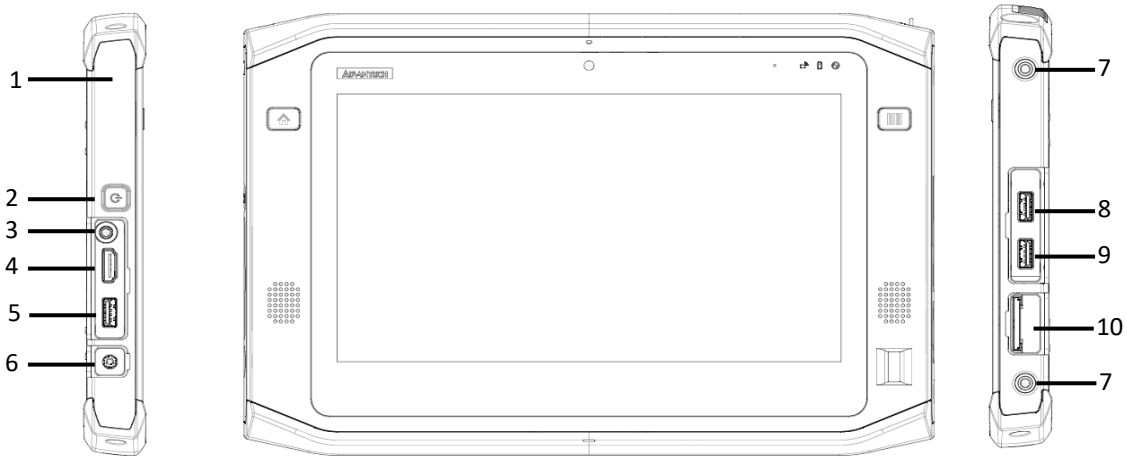
No.	Component
1	2M Front Camera
2	Home Key (Programmable)
3	Function Key (Programmable)
4	Speakers
5	Fingerprint (Optional)
6	Capacity Hot Key(Programmable)

Rear View



No.	Component
6	8M AF Camera with Flash Light
7	FAN
8	NFC RFID Reader (Optional)
9	Capacitive Pen
10	Latch (For External Battery & SIM Card Slot)
11	SIM Card Slot
12	Connector for External Battery

Side Views

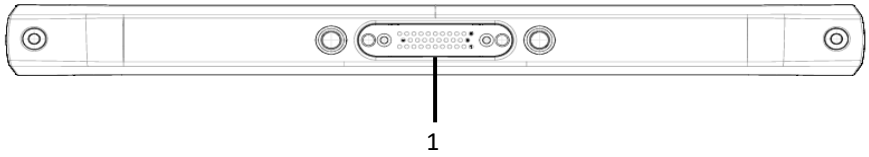


No.	Component
1	Kensington Lock
2	Power Button
3	Audio Combo Jack
4	HDMI Connector (1.4)
5	USB Connector (USB 3.0)
6	DC-in
7	Screw Holes for Extension Module
8	USB Connector (USB 3.0)
9	USB Connector (USB 2.0)
10	SD Card Slot (SDXC)

Top View

No.	Component
1	D-Ring for Shoulder Belt
2	Vent of Fan
3	1D or 2D Barcode Scanner (Optional)

Bottom View



No.	Component
1	Docking connector

Chapter 2
Getting Started & Making Connections

Inserting a Memory Card

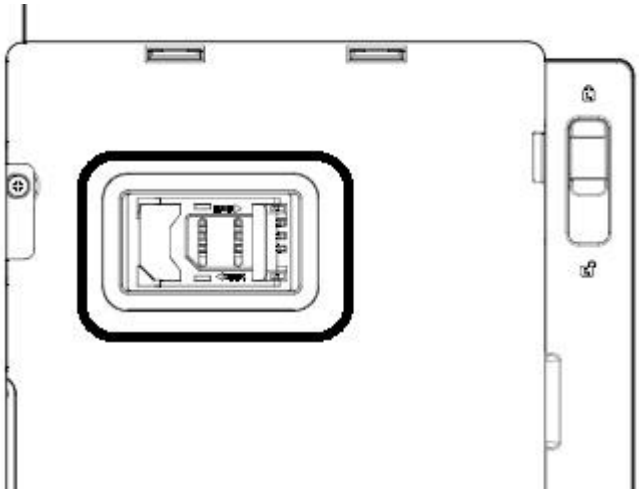
You can insert an SD card to store data, which needs to be later transferred to another machine, or to simply expand the storage capacity of the PWS-872.

1. Open the SD card compartment cover.
2. Insert the SD card with the metal contacts facing upwards, until it clicks into place.
3. Close the memory card compartment cover.

Removing a Memory Card

1. Open the SD card compartment cover.
2. Press the SD card inwards to eject it from the slot.
3. Remove the card and close the SD card compartment cover.

Installing a SIM



1. Make sure the system is turned off. Unlock the batter latch and remove the cover
2. Push and Open the SIM card cover.
3. Put the SIM card into the slot, with the metallic part facing down until it clicks into place.
4. Close the SIM card cover and push back the SIM card cover.
5. Lock the battery cover.

Using the Tether

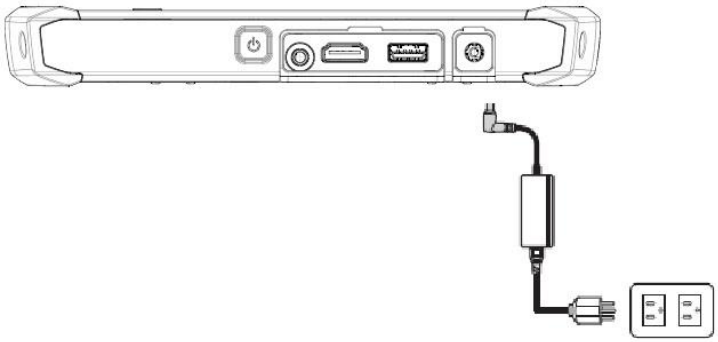
1. Insert one of the tether's loop end through the hole of the capacitive pen.
2. Insert the other end through the first loop and pull it tight.
3. Insert the other loop end to either D-ring of PWS-872. Insert the capacitive pen through the loop and pull it tight

Connecting the Power

Before you can use your PWS-872, you must fully charge the battery. Connect the power adapter as shown and leave to charge for:

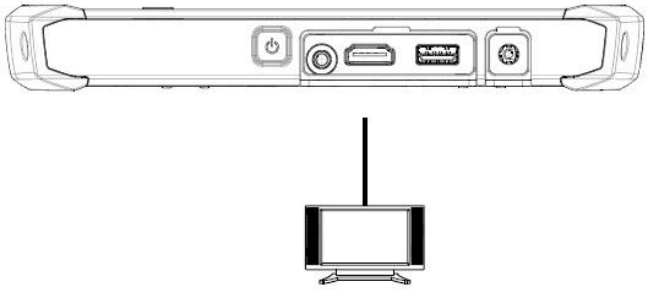
• A minimum of 2 hours when using the internal battery

• A minimum of 5 hours when a second battery is installed



Connecting to a Monitor

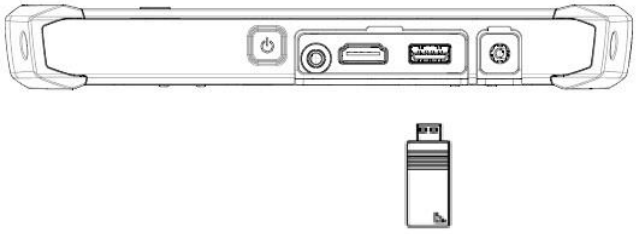
You can connect the PWS-872 to an external monitor for enhanced viewing.
Connect one end of an HDMI cable to the HDMI port on the left side of the PWS-872.
Connect the other end to the HDMI port on the monitor.



Connecting USB Devices

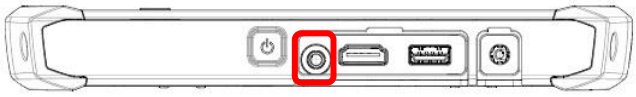
You can connect peripheral devices, such as a USB keyboard and mouse, as well as

other wireless devices using the USB ports on the PWS-872. PWS-872 has one USB 3.0 port on the both sides and one USB 2.0 port on the left side.



Connecting Headphones/ Microphone

You can connect a pair of headphones or microphone using the audio combo jack on the left side of the PWS-872.

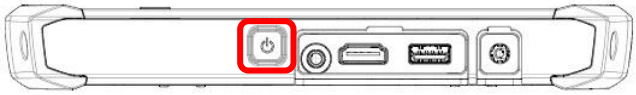


Note	PWS-872 uses audio combo jack therefore for microphone, PWS-872 only supports TRRS type. For headphones, both TRRS and TRS types can be supported.

Chapter 3
Turning on & Controlling the PWS-872

Turning On

1. Press and hold the power button to turn on the PWS-872.



Controlling the PWS-872

Using the Touch Screen

The PWS-872 is equipped with touch screen technology, for ease of use when you are on the go. Simply tap the screen with your finger to select icons and run applications.

Using the Tap Function

When you tap on the screen with the a pen or stylus, it emulates click functions of a regular mouse.

- To emulate a left click single tap the screen once.
- To emulate a right click tap and hold the screen.
- To emulate a double click, tap the screen twice.

Using the Buttons

There are two buttons on the front upper side of PWS-872.
The button in the left side of panel is Home key. The other button in the right side of panel is for Barcode key (only suitable for the models equipped with barcode options)

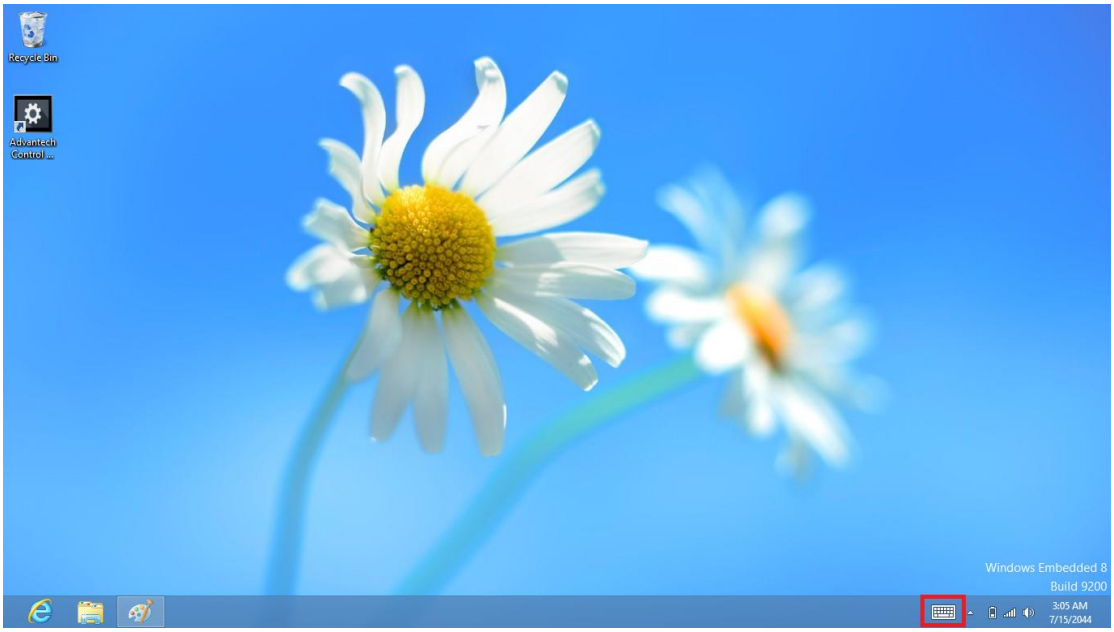
There are 5 capacity hot key on the front lower side of PWS-872.

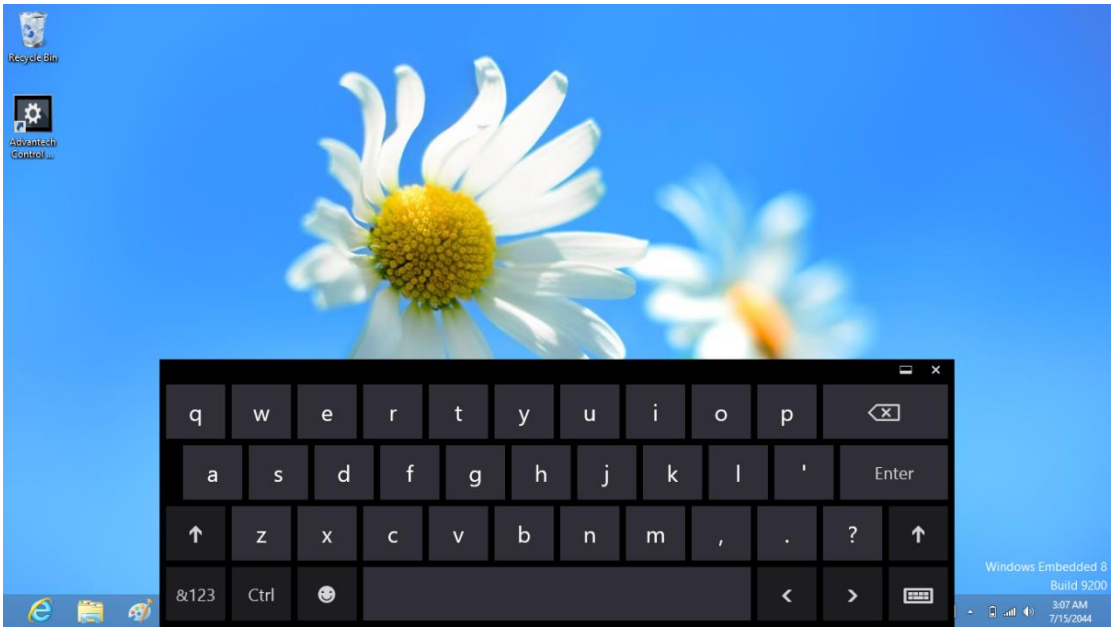
The buttons can be configured as shortcuts to access your favorite or frequently used programs. Please refer to XX chapter for more detail settings.

Button	Name	Function
	Home	Press to return Home
	Barcode	Press to trigger barcode.
	Capacity Hot Key	

Using the On-Screen Keyboard

Tap keyboard icon to bring up the on-screen keyboard.





Use your finger to tap and enter letters, numbers and symbols as you would with a regular keyboard.

Making WiFi Connection

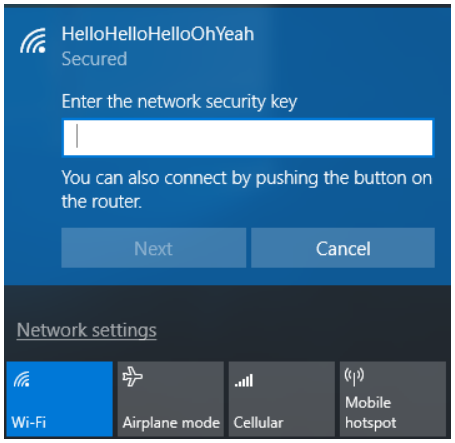
Note	WiFi access requires a separate purchase of a service contract with a wireless service provider. Contact a wireless service provider for more information.

The PWS-872 comes pre-loaded with WLAN module, you can send and receive signals to a WiFi network then synchronize files.

A wireless network can be added either when the network is detected or by manually entering settings information. Before doing these steps, determine if authentication information is needed.

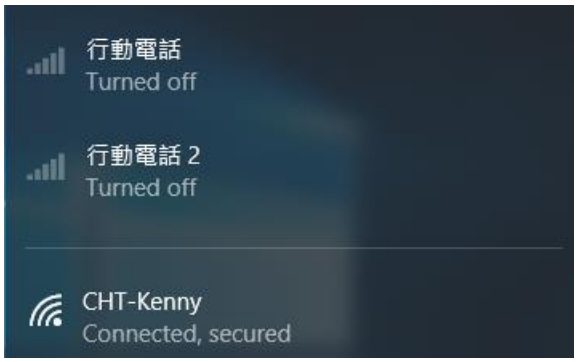
1. Click the wireless connection icon in the notification area.
2. Turn on WiFi and select one of the wireless connections and click Connect.

3. You are prompted to enter a Security key for secure access. Contact the network administrator for this key.

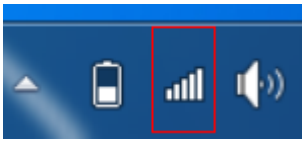


4. Enter the required Security key and then tap Next to connect.

5. The wireless connection is negotiated and you see the following screen.



The wireless connection icon in the notification area shows a connected status whenever a wireless connection is present.



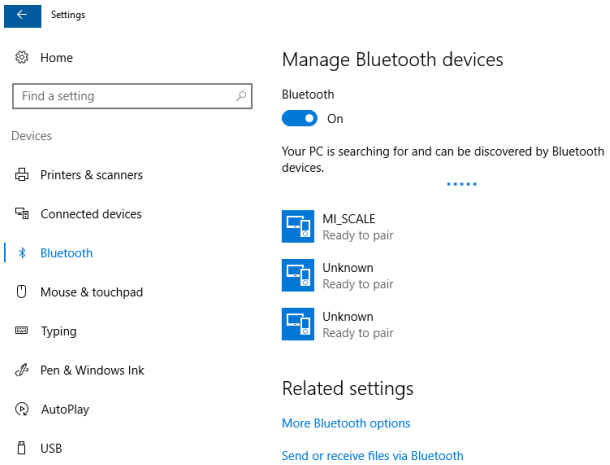
Making Bluetooth Connections

The PWS-872 comes with built-in Bluetooth functionality that allows you to connect and communicate with other Bluetooth-enabled devices.

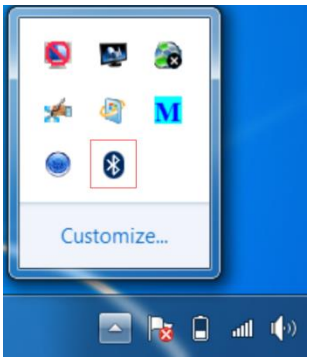
Setting Up Bluetooth

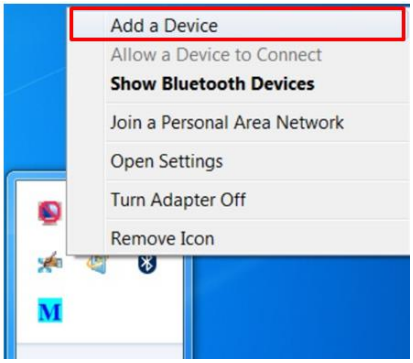
Follow these instructions to set up a Bluetooth connection.

1. Bluetooth is turned on in default setting, so you can double check the Bluetooth is power on, Tap Module Control in Module page and turn on the Bluetooth

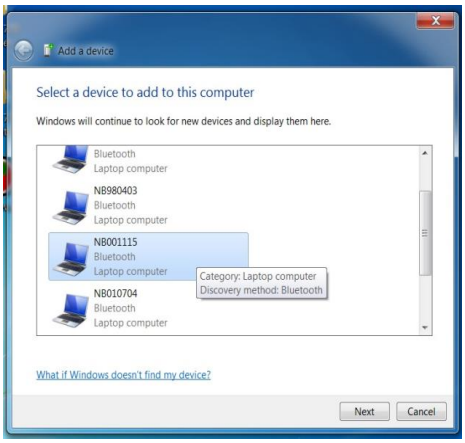


2. In notification area, tap Bluetooth logo and select Add a Device.

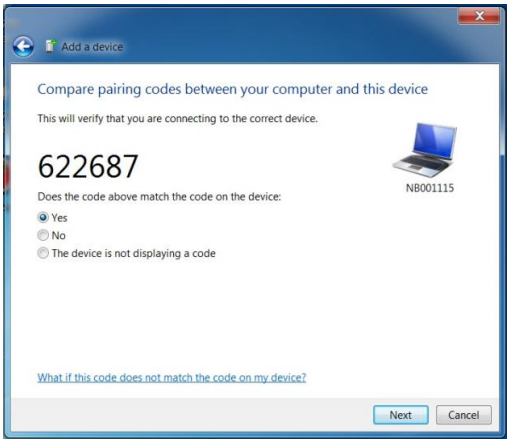




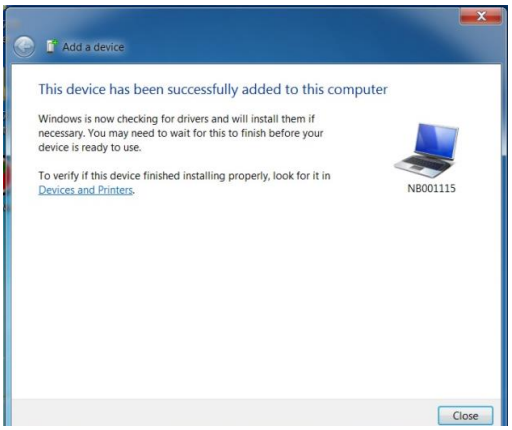
3. Select Bluetooth device and tap Next to add Bluetooth device.



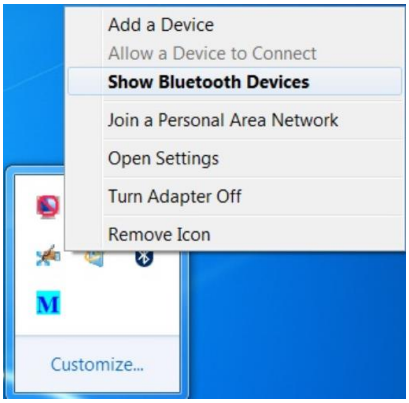
4. Select Next for both PWS-872 and the blue tooth device after passkey is confirmed.

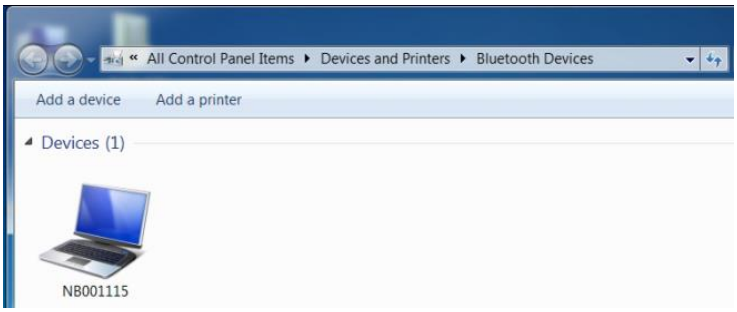


5. The Bluetooth device is successfully added into PWS-872.



6. To view Bluetooth device added, tap Show Bluetooth Devices.





Note	It is recommended that you use a passkey to prevent unauthorized access to your PWS-872.

Chapter 4
Using Advantech Control Center

Advantech Control Center for PWS-872

Advantech Control Center is a useful tool for user to get PWS-872 basic system information and control PWS-872 easily

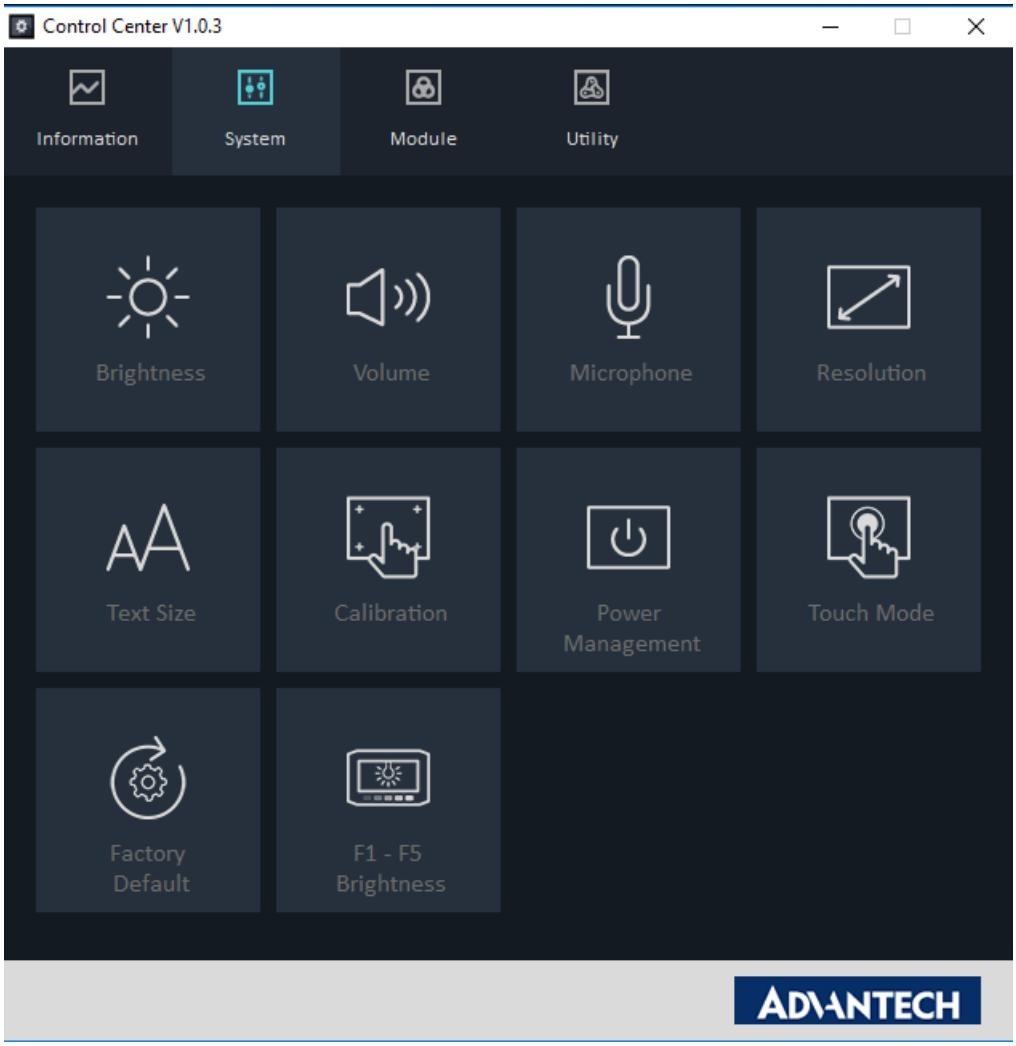
System Information

Tap “Information” of Advantech Control Center to get the basic information of the system which includes followings:

- Batteries capacity information
- CPU temperature
- Fan speed
- Version of CPU, EC, PCB, and BIOS
- Product serial number
- Advantech Control Center version

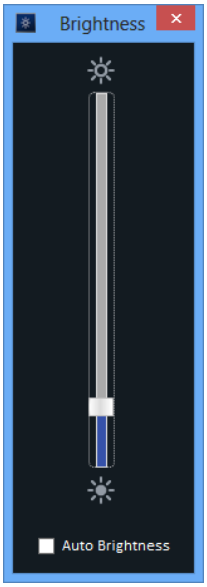
System Control

Tap “System” of Advantech Control Center to configurate basic control setting.



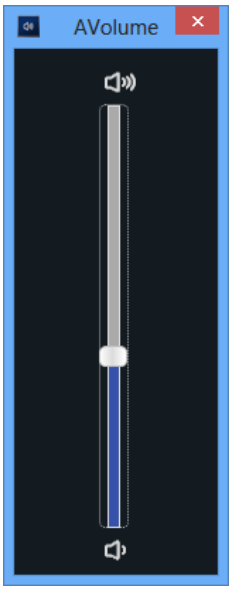
Brightness:

Tap Brightness in System page and the screen brightness control bar will show up. User can scroll the bar to adjust the screen brightness. Check “Auto Brightness” to enable auto brightness feature.



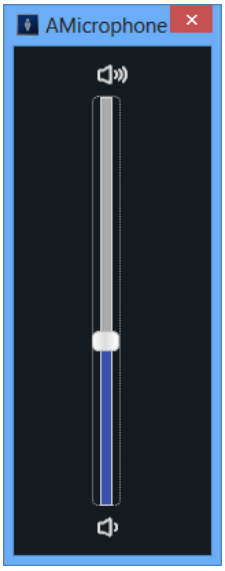
Volume:

Tap Volume in System page to configurate the speaker volume.



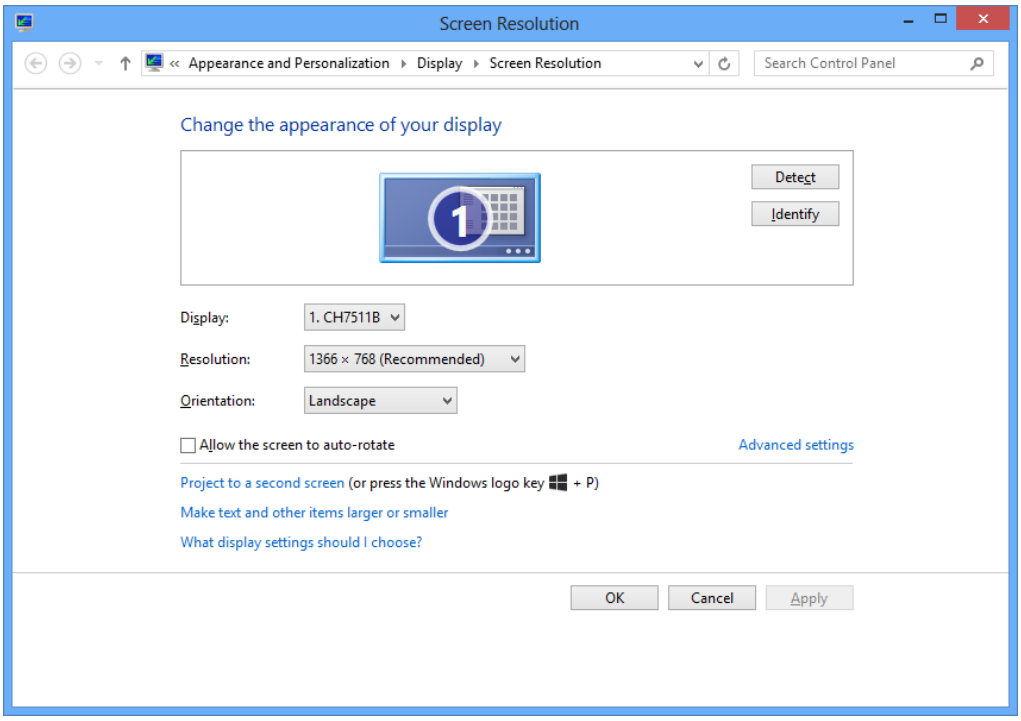
Microphone:

Tap Microphone in System page to configurate microphone volume.


AMicrophone

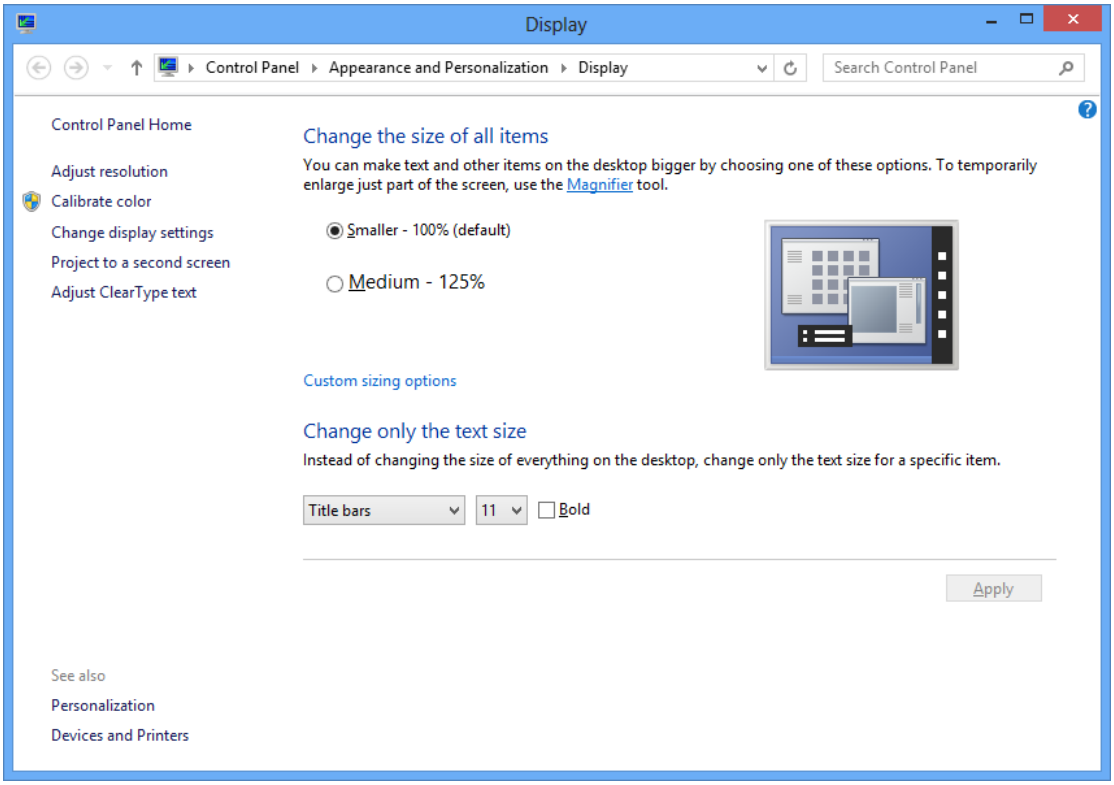
Resolution:

Tap Resolution in System page to adjust screen resolution and orientation mode. Check “Allow the screen to auto-rotate” if user wants to enable screen auto rotation.



Text Size:

Tap Text Size in System page to change text size.



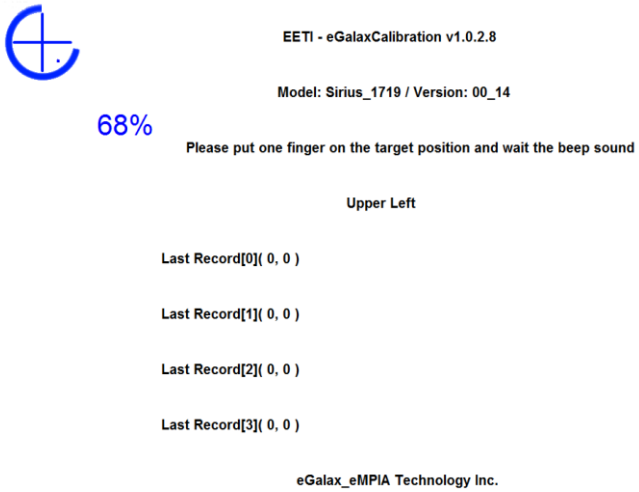
Calibration

Tap Calibration in System page to re-calibrate touch screen.

Note	The accuracy of capacitive touch screen might vary according to different environments; therefore it is suggested to re-calibrate touch screen once user feel the touch screen is not as accurate as usual.

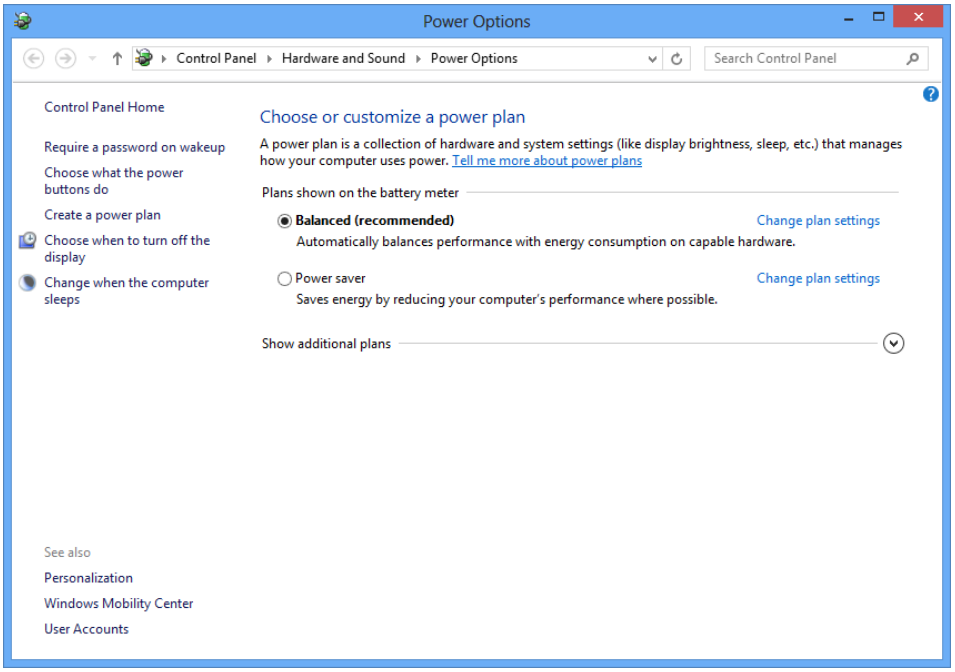
Please use mouse instead of finger for re-calibration.

Use mouse to click calibration icon and wait for the process of calibration. DO NOT touch the screen during the calibration process. Pls press the “+” icon until 100%, and repeat 4 times in 4 couners.



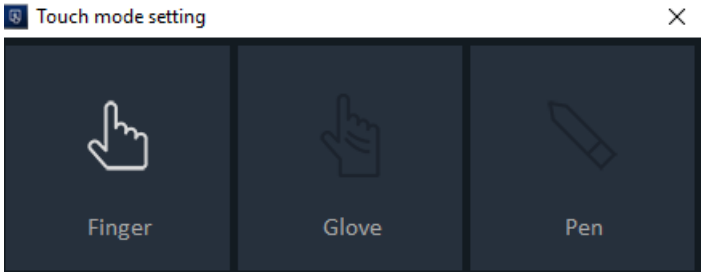
Power Management:

Tap Power Management in System page to choose or customize power plan.



Touch Mode:

Tap Touch Mode in System page to change the PWS-872 touch can support Finger/Grove/Active Pen using.

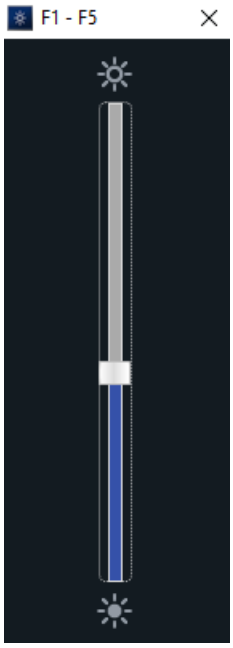


Factory Default:

Resume all setting to default.

F1-F5 Brightness :

Change the PWS-872 Hot key brightness

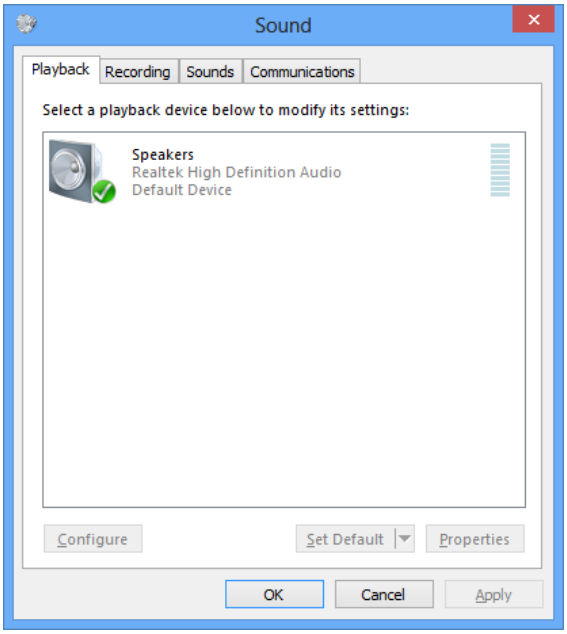


Module Control

Tap “Module” of Advantech Control Center to configurate module setting.

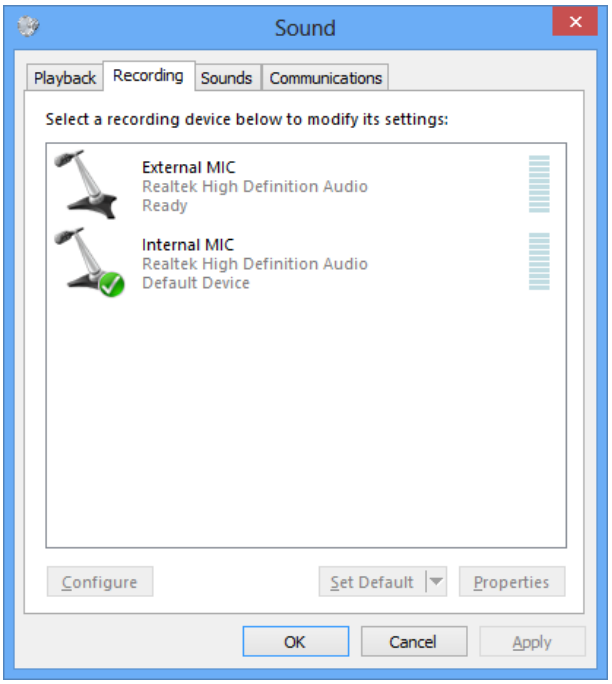
Speaker Source Setting:

Tap Speaker Source Setting in Module page to choose preferred speaker source (when PWS-872 is docked).



Microphone Source Setting:

Tap Microphone Source Setting in Module page to choose preferred microphone source (when PWS-872 is docked).



Hot Key Mode Setting:

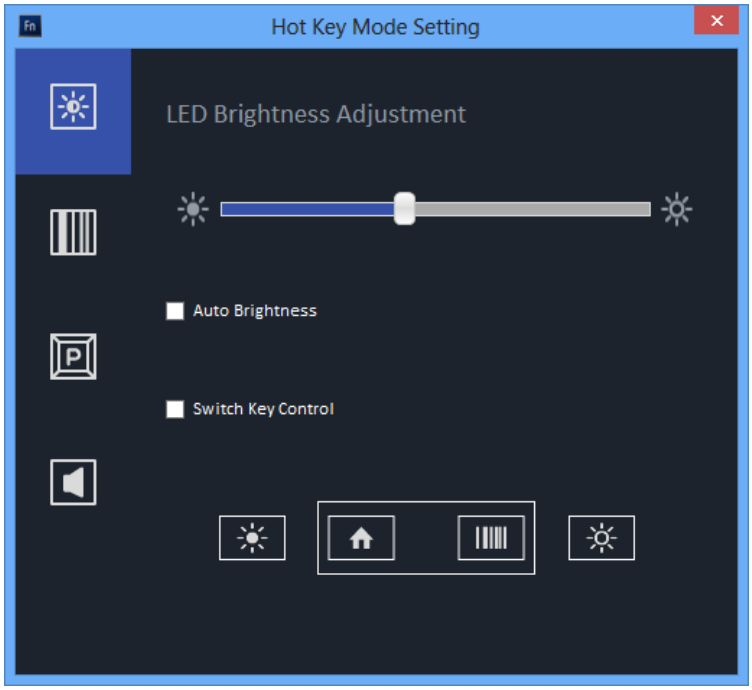
Tap Hot Key Mode Setting in Module page to configurate hot key function. There are three pre-set modes, users can choose either one or customize their own setting.

(i) Brightness Adjustment.

Users can tap Brightness Adjustment to configurate hot key to control panel brightness. The default setting is the right key (barcode key) to increase panel brightness and the left key (home key) to reduce panel brightness. Users can click “Switch Key Control” to switch the function of the two buttons.

Note	Once the “Switch Key Control” is clicked, this switch setting will apply to all hot key modes

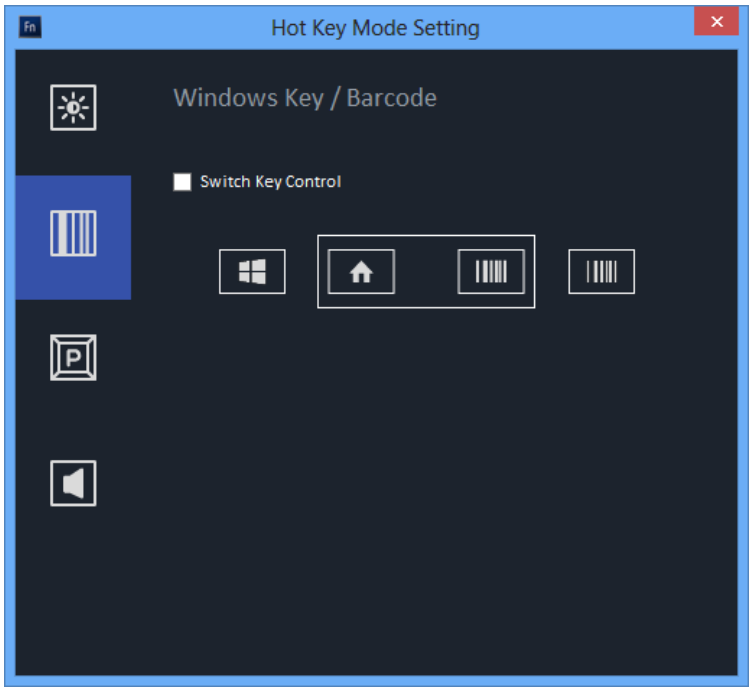
Users can click “Auto Brightness” to enable auto brightness/light sensor function. Once “Auto Brightness” is enabled, users cannot adjust panel brightness manually.



(ii) Windows Home & Barcode Trigger

This is the default hot key setting. The right button is for barcode trigger and the left button is for Windows Home. Users can click Switch Key Control to switch functions of left and right buttons.

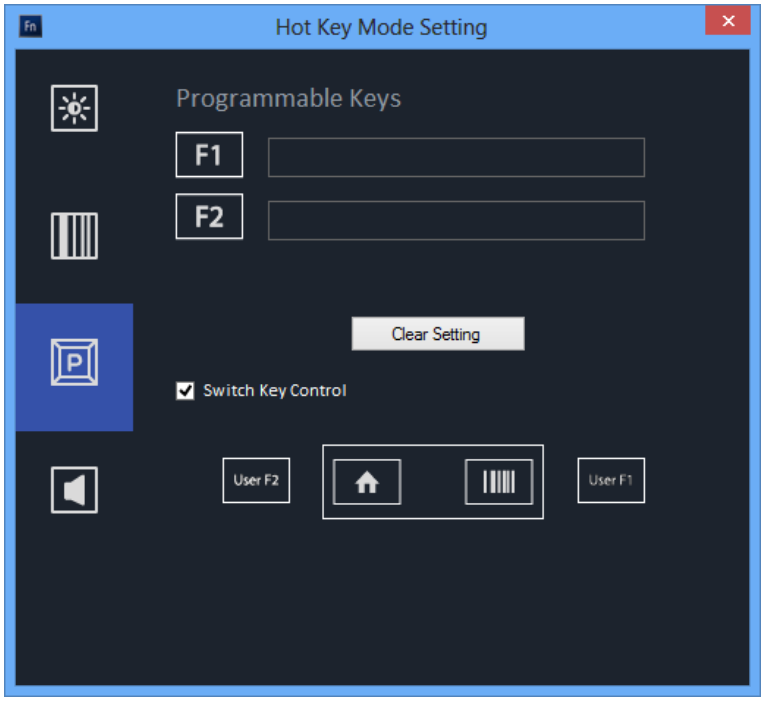
Note	Once the “Switch Key Control” is clicked, this switch setting will apply to all hot key modes



Once the hot keys are set to Windows Home & Barcode Trigger mode, the barcode will be turned on automatically. Users can press barcode trigger hot key to scan any barcode and the barcode information can show in the notepad or word file.

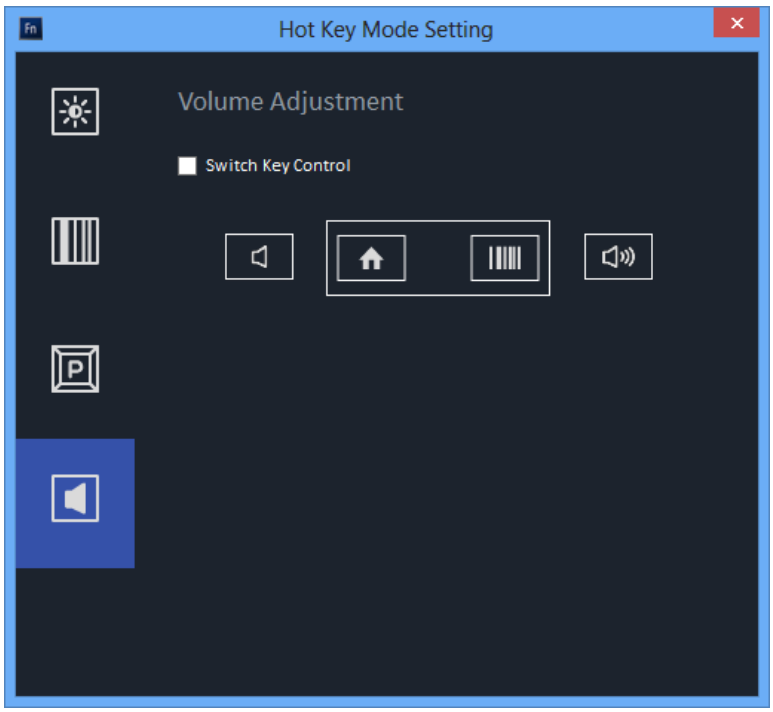
(iii) Personalize Hot Key Function

Users can user this to configure hot keys to their desired functions.



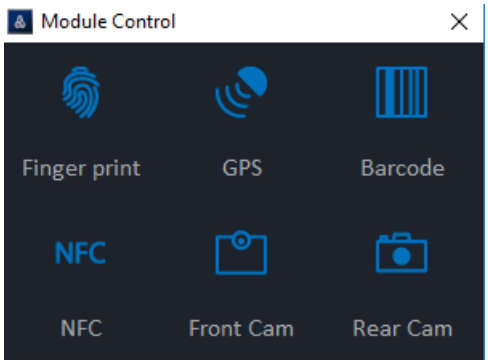
(iv) Volume Adjustment

By choosing this setting, the hot keys can be use to increase or reduce speaker volume.



Module Control:

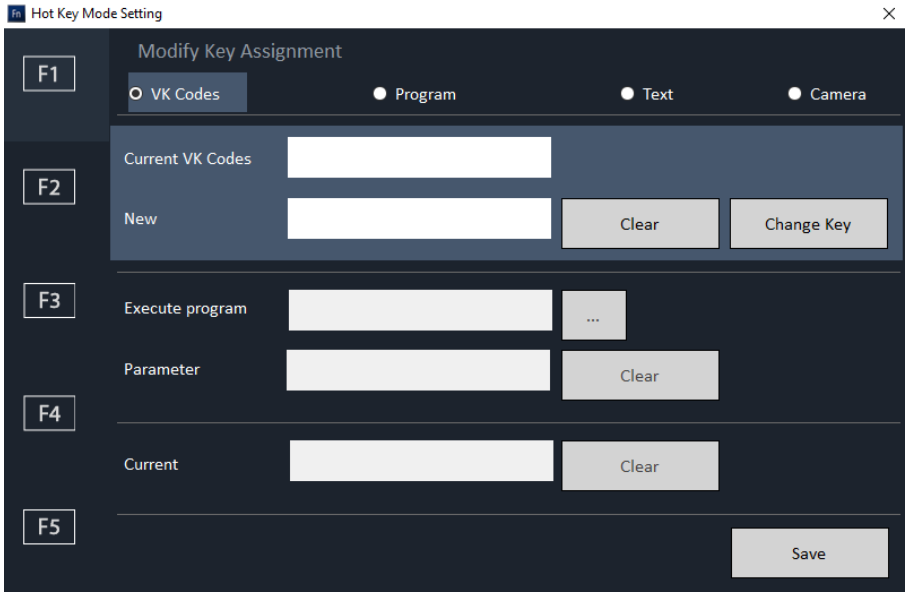
Tap Module Control in Module page to control the on/off of each function. Users can easily tap the icons to power on or power off of each single function in this page. User can tap Factory Default to reset module on/off control to default settings (Fingerprint on; other modules off) or tap Flight mode to turn off all RF related modules (Barcode, Front Camera, Rear Camera GPS, NFC)



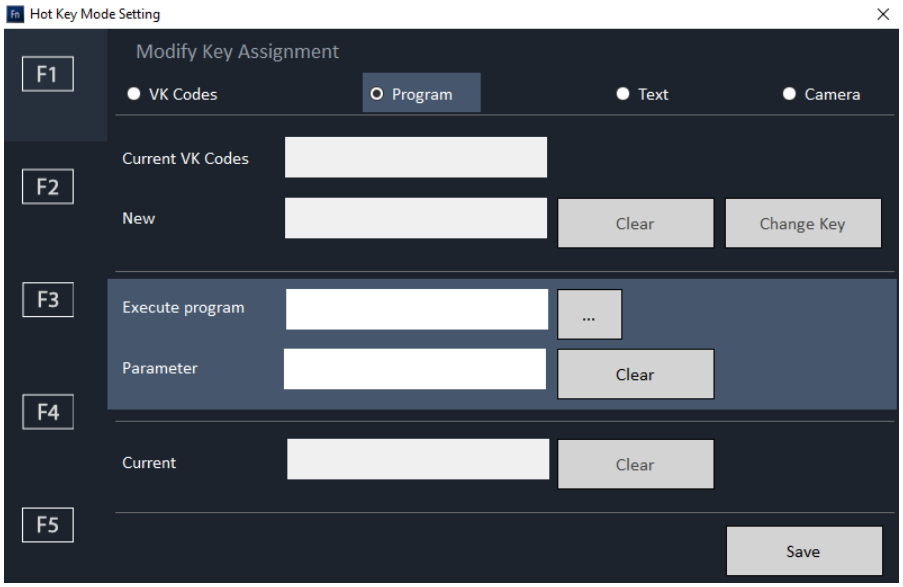
F1 – F5 HOT Key:

Tap F1 – F5 HOT Key to set hot key function. These 5 hot keys can set as VK codes(Combination button, ie:Ctrl + C), run the specific program and parameter, display the Text and the camera individually.

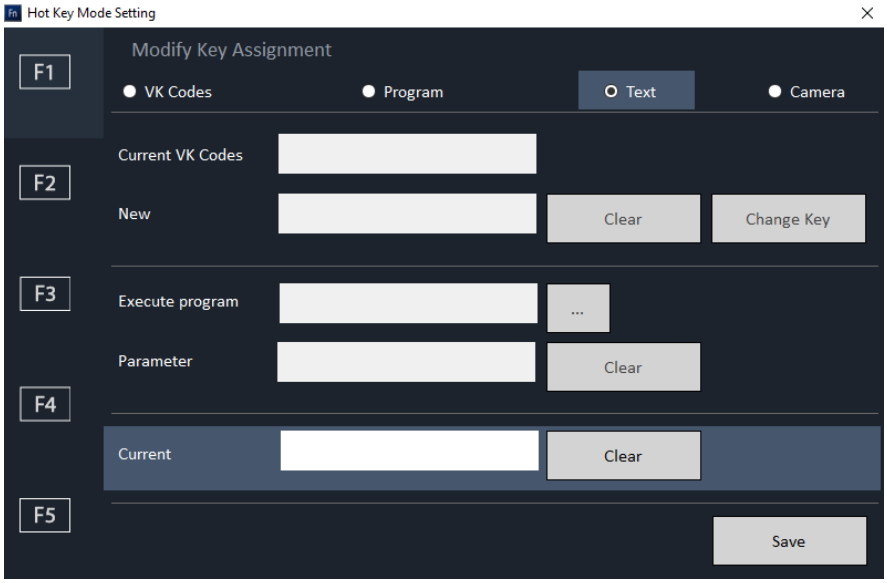
VK Codes:



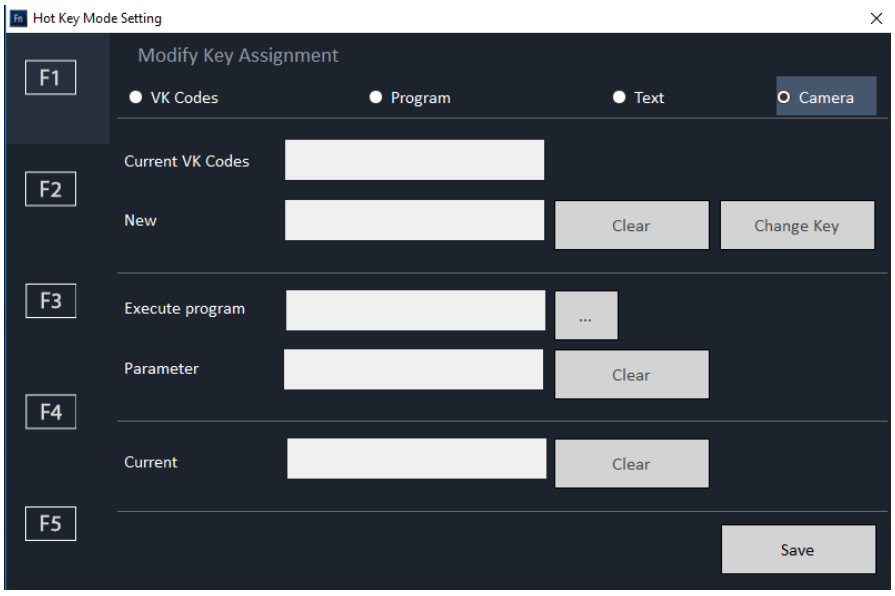
Program:



Text:


Hot Key Mode Setting
F1
Modify Key Assignment
VK Codes
Program
Text
Camera
F2
Current VK Codes
New
Clear
Change Key
F3
Execute program
...
Parameter
Clear
F4
Current
Clear
F5
Save

Camera:


Hot Key Mode Setting
F1
Modify Key Assignment
VK Codes
Program
Text
Camera
F2
Current VK Codes
New
Clear
Change Key
F3
Execute program
...
Parameter
Clear
F4
Current
Clear
F5
Save

Utility

Tap “Utility” of Advantech Control Center to access demo utilities

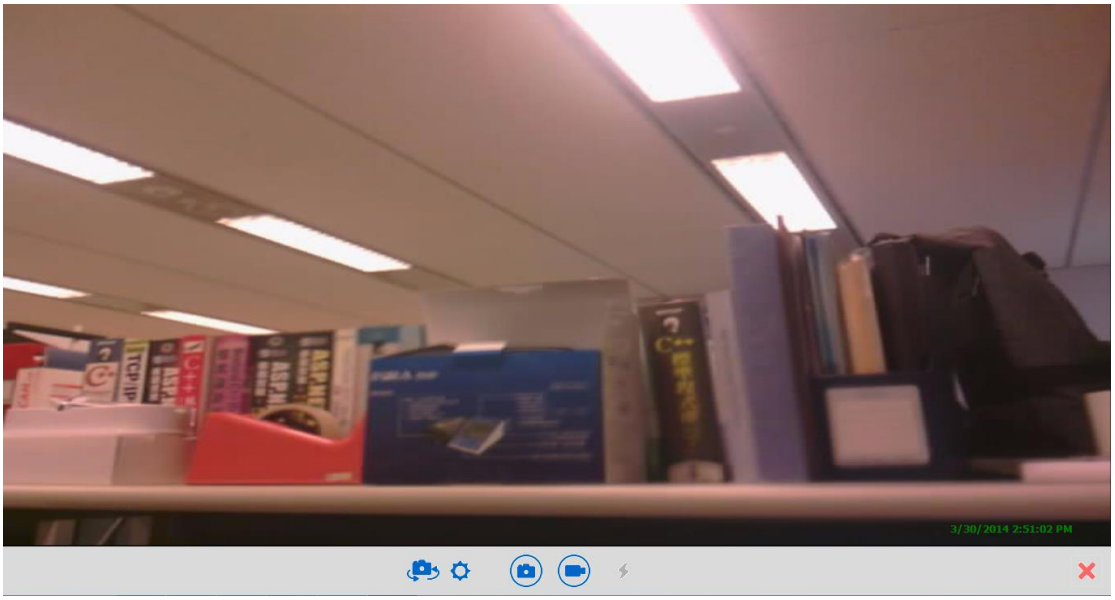
Note	Before you try these utilities, make sure the module related to the utility is set as “ON” in the Module Control page

Light Sensor:

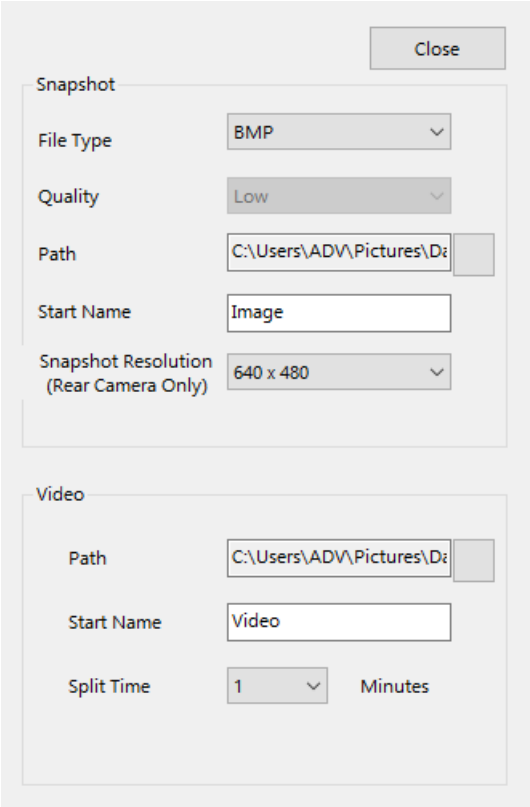
Tap Light Sensor in Utility page and the demo light sensor utility will pop up and will show the current lux information. The lux information will vary according to the light of the environment (if the light sensor is on)

Camera:

Make sure the camera module is turned on in the Module Control page. Tap Camera in Utility page and the camera utility will pop up. Users can tap icon to select either front camera or rear camera and do photo shooting or video recording . If flash light is needed (available for rear camera), tap to enable flash light.

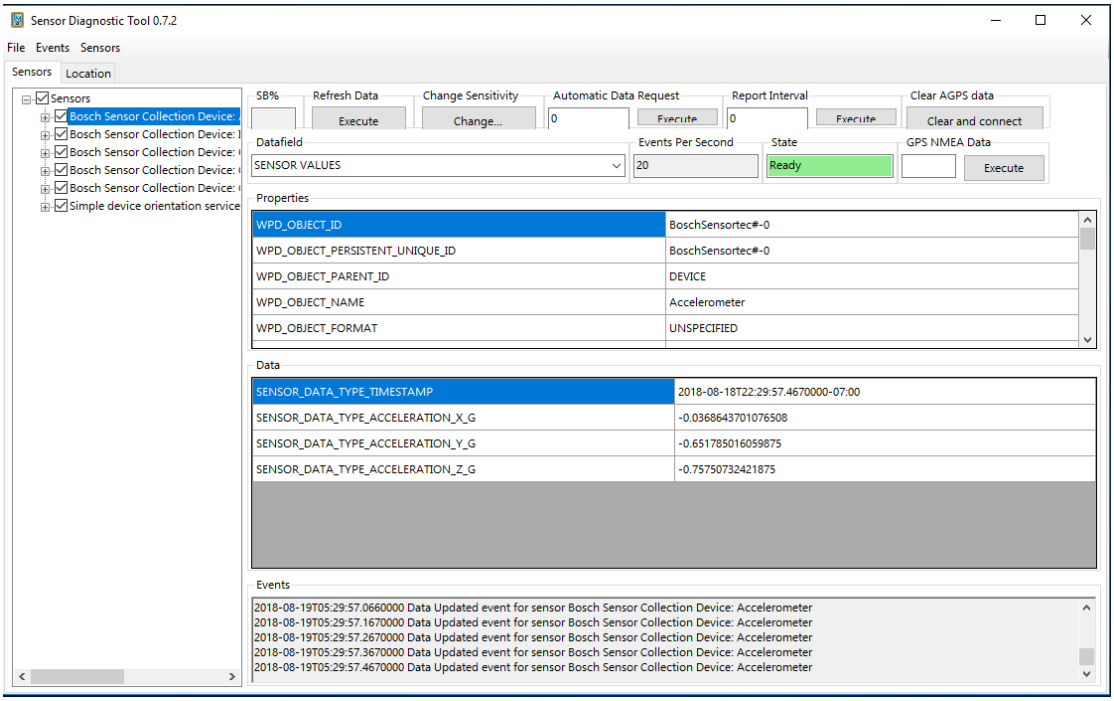


Users can tap on to do camera setting as below.



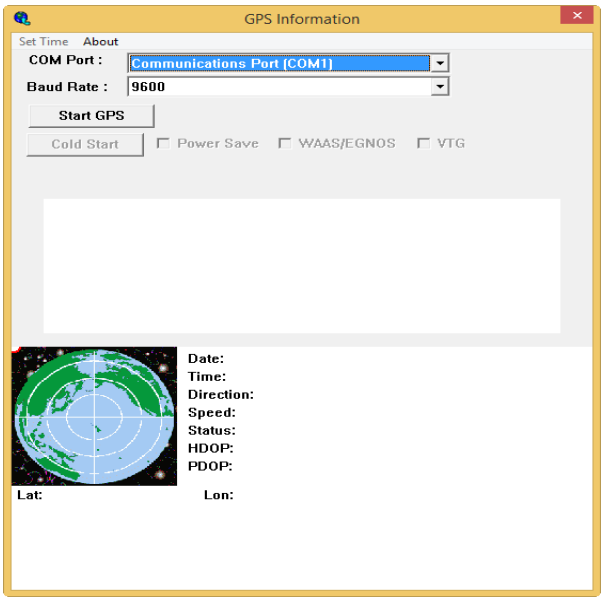
Sensor Hub:

Make sure the sensor hub is turned on in the Module Control page. Tap Sensor Hub in Utility page, the Sensor Diagnostics Tool will pop up. This tool will provide the raw data of each sensor.



GPS Info:

Make sure GPS is turned on in the Module Control page. Tap GPS Info in Utility page, the GPS Information utility will pop up. Set COM Port to COM1 and Baud Rate to 9600 and then click Start GPS. You will get GPS information.

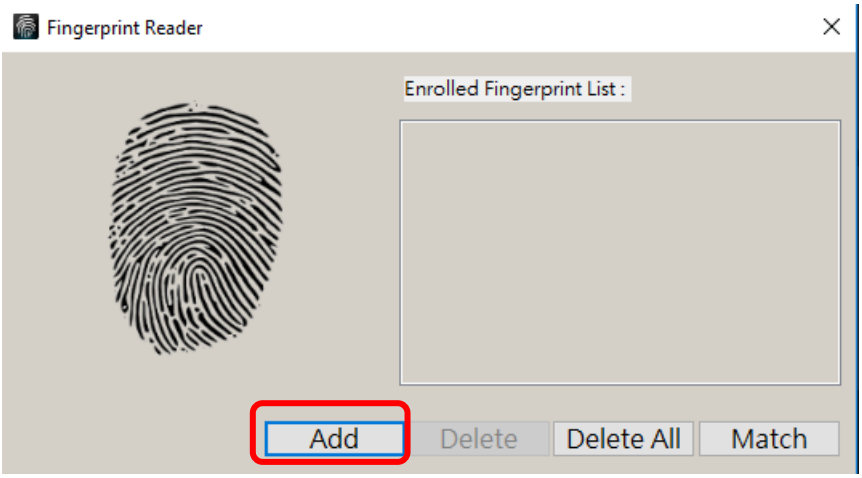


Fingerprint Demo:

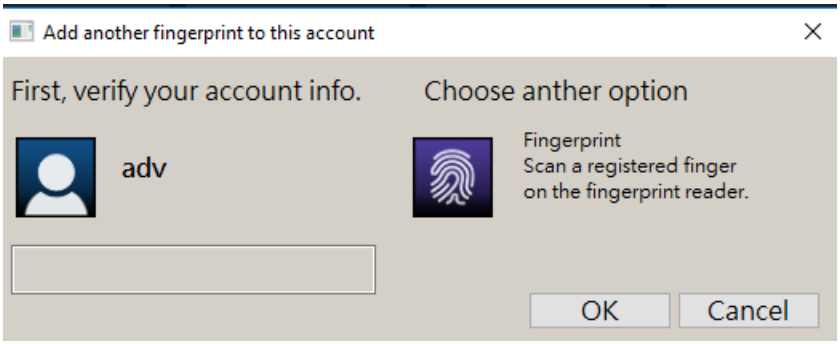
Make sure fingerprint is turned on in the Module Control page.

Set the Pin in the Setting

Tap Fingerprint Demo in Utility page, the Fingerprint Demo utility will pop up.

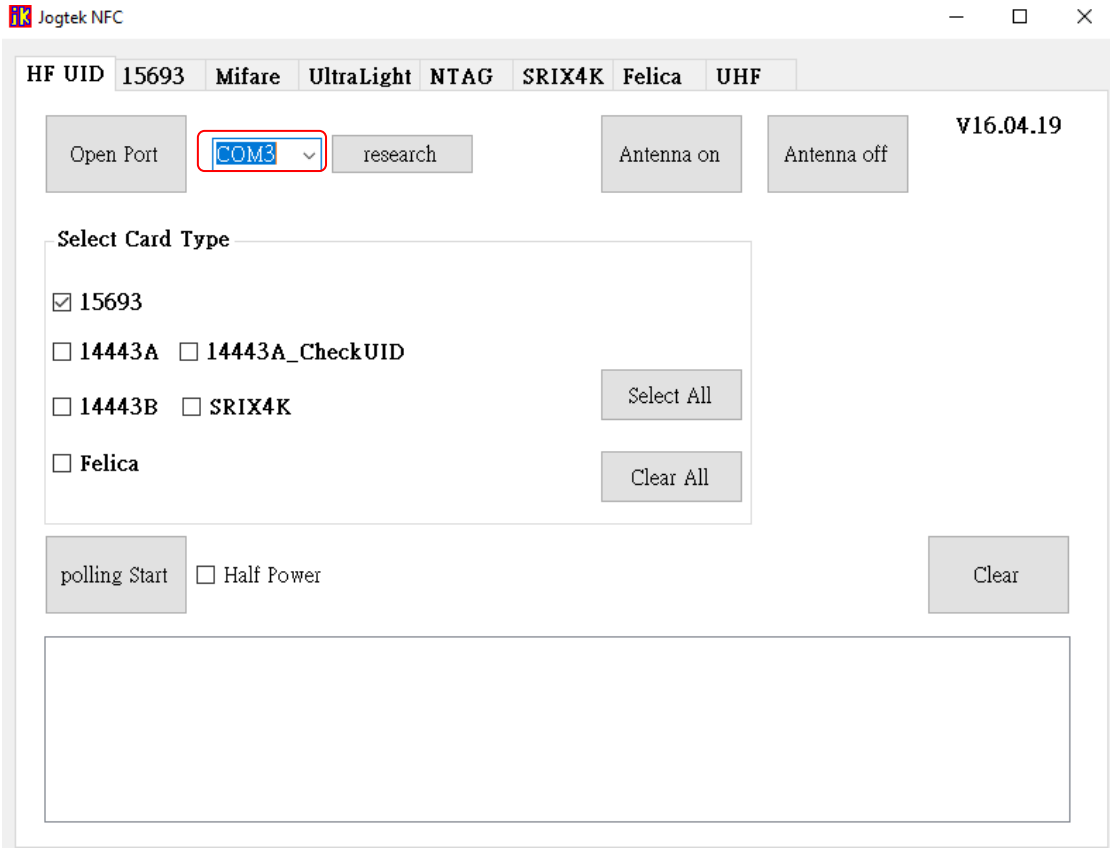


Tap Add and follow the instruction to swipe the finger to get the fingerprint data.



NFC :

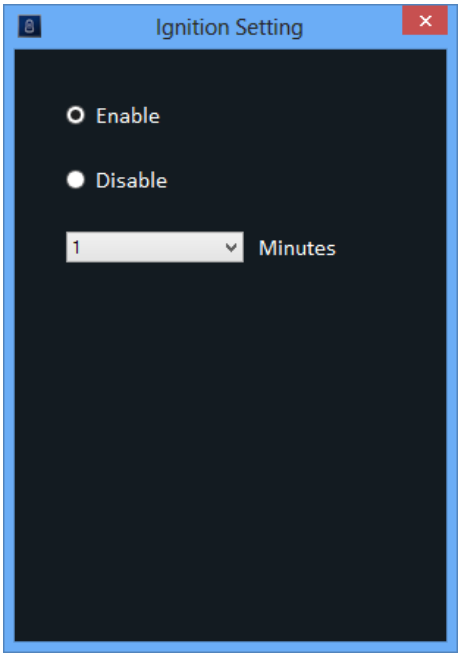
Make sure NFC is turned on in the Module Control page. Tap NFC in Utility page, Com port is COM3, select card type, then Open port and Polling Start, end user will get the NFC card information.



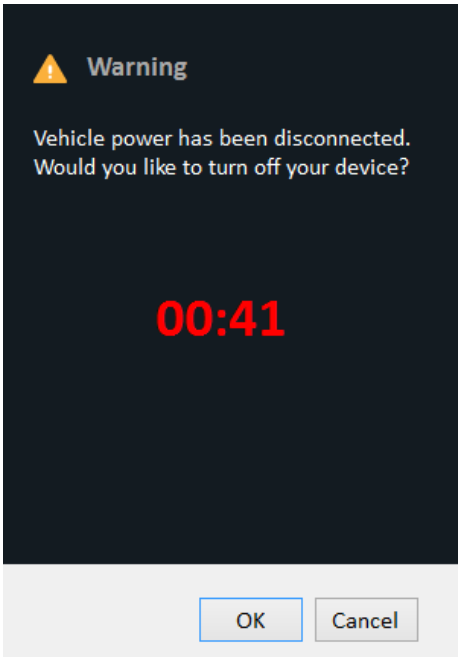
Ignition Setting:

This setting is only for vehicle docking application. If users enable this ignition feature, when PWS-872 is docked in the vehicle docking station then it will turn on or off automatically when vehicle ignition on/off. Users can configurate the countdown period (0.5 to 30 minutes) for PWS-872 turn off.

Tap Ignition Setting in Utility page, choose enable or disable. If choose enable, select the countdown time period.



When PWS-872 is docked and vehicle is turned to ignition off, the PWS-872 will pop up a countdown warning message as below. User can tap OK to turn off PWS-872 or tap Cancel to keep PWS-872 on. If not action is taken, PWS-872 will automatically shut down after countdown period.



Chapter 5
Maintenance

Maintaining the Battery

• Do not expose heat or attempt to disassemble the battery, and do not place the battery in water or in a fire.
• Do not subject the battery to strong impact, such as a blow from a hammer, or stepping on or dropping it.
• Do not puncture or disassemble the battery.
• Do not attempt to open or service the battery.
• Replace only with batteries designed specifically for this product.
• Keep the battery out of reach of children.
• Dispose of used batteries according to local regulations.

Maintaining the LCD Display

• Do not scratch the surface of the screen with any hard objects.
• Do not spray liquid directly on the screen or allow excess liquid to drip down inside the device.
• Do not place anything, such as food and drink, on the screen at any time to prevent damage to the screen.
• Clean the LCD display only with a soft cloth dampened with denatured alcohol or a proprietary LCD screen cleaner.

Cleaning the PWS-872

1. Turn off the PWS-872 and unplug the power cord.
2. Wipe the screen and exterior with a soft, damp cloth moistened only with water. Do not use liquid or aerosol cleaners on the screen, as these will discolor the finish and damage the screen.

Chapter 6
Appendix

Specifications

Feature	Specifications
CPU & Chipset	Intel® Celeron Processor 2.2 GHz 3965U Intel® Core™ i3 Processor 2.4 GHz 7100U Intel® Core™ i5 Processor 2.6 GHz 7300U with Turbo Boost to 3.5GHz Intel® Core™ i7 vPro™ Processor 2.8 GHz 7600U with Turbo Boost to 3.9 GHz
Memory	SO-DIMM DDR4 2133MHz up to 8GB
Storage	Support mSATA SATAIII SSD 64GB~512GB
Display	10.1" HD (1280x800) Low reflection LED Backlight LCD (350 nits)
Touch Panel	Capacitive multi touch Sunlight readable feature Display with Corning® Gorilla® Glass Gen3
Sensor	Ambient light, Accelerometer (G-sensor), E-compass , Gyroscope Sensor - Screen Rotation: 0°, 90°, 270°
Wireless Communication	Default WIFI 802.11 a/b/g/n/ac Default Bluetooth V4.1 (Class2) + EDR Optional integrated LTE mobile broadband Optional dedicated GPS
Camera	Front Camera: 2M pixel CMOS Sensor; support Video Streaming Rear Camera: 8M pixel CMOS Sensor; with LED flash light and auto focus control
Data Collection	Optional Built-in 1D barcode scanner Optional Built-in 2D barcode scanner Optional Built-in NFC RFID reader
Security	1. Optional Fingerprint scanner 2. TPM 1.2 3. Kensington cable lock slot
Audio Output	Integrated speakers Integrated microphone
Input	Capacitive multi-touch Programmable button x2 Capacitive pen On-screen QWERTY keyboard

LED Status Indicator	Power LED Battery LED RFID LED
External I/O Interfaces	USB 3.0 x 2; USB 2.0 x1 HDMI 1.4 x 1 SD card slot x1 (SDXC/UHS1/UHS2) Audio combo jack (Line-in/Line-out) x 1 DC-in x 1 Docking Port x1 (32PIN) SIM slot x1
Power Supply	Main battery: 4S1P 14.4V 2730mAh Hot-Swappable external battery: 4S2P 14.4V 4080mAh Battery operation: Over 8hrs (with external battery) AC Adapter: AC 100V-240V 50/60Hz
OS Support	Windows 10 IoT 64 bits
Extension Modules	PCI compliant MSR & Smart Card Reader IO port sets: USB3.0 x1; LAN(10/100) x1; RS232 x2 UHF RFID Reader
Temperature & Humidity	Operating Temperature: -20 to 50 ℃ Storage Temperature: -20 to 60 ℃ Operating Humidity: 5%~95% @ 40 ℃
IP Rating	IP65
Drop	4 feet drop onto Plywood, MIL-STD-810G 516.5 Procedure VI
EMC	CE/FCC
Safety	UL/CE/CB
Accessories	AC adaptor Digitizer pen Universal Cover Desk Docking Station External Battery Car Adapter Vehicle Docking Station
Dimensions	25mm (H) x 305mm (L) x 207mm (W)
Weight	1.4kg

LED Status

DUT on/off	AC in	Internal Battery	Green LED	Orange LED	Red LED	Remark
OFF	No	Yes	Off	Off	Off	System Off
OFF	Yes	Yes	Off	Static	Off	Battery charging
OFF	Yes	Yes	Static	Off	Off	Battery charge full
ON	No	Yes	Static	Off	Off	System ON (Battery > 30%)
ON	Yes	Yes	Off	Static	Off	Battery charging
ON	Yes	Yes	Static	Off	Off	Battery charge full
ON	No	Yes	Off	Off	Static	Battery Low (< 30%)
ON	No	Yes	Off	Off	Blinking	Battery Low (< 10%) (Red LED light 0.2 sec, dark 0.8 sec)
ON	No	Yes	Off	Off	Off	S3 Mode
ON	Yes	Yes	Off	Static	Off	Battery charging (S3 Mode)
ON	Yes	Yes	Static	Off	Off	Battery charge full (S3 Mode)